## CERTIFIED ALCOHOL TRAINING COURSES COURSE CONTACT INFORMATION

## AFFORDABLE ALCOHOL TRAINING (AAT)

Online Course w/fee - \$9.95 Phone: (888) 344-5554 or see "Contact Us" on website

## ARBOR EDUCATION (ARBOR)

Online Course w/fee - \$25 Phone: (855) 632-3336 or see "Contact Us" on website

## CARE FOR SERVERS (CARE)

Online Course w/fee - \$60+ Phone: (407) 999-8100 or Email: <u>info@ahlei.org</u>

#### RESPONSIBLE BEVERAGE SERVICE TRAINING (FBST/RBST)

Online Course w/ no fee - \$0 This course is run through the city of Lincoln. If you have questions or technical issues with this course please contact RBST directly. Phone: (402) 441-6280 or Email: <u>foodsafety@lincoln.ne.gov</u>

#### PROFESSIONAL SERVER CERTIFICATION CORPORATION (PSCC)

Online Course w/fee - \$8.95 Phone: (800) 247-7737 or see "Contact Us" on website

#### **RESPONSIBLE HOSPITALITY COUNCIL (RHC)**

Classroom setting w/fee – \$75 – Management level course Phone: (402) 441-7638

#### SERVSAFE ALCOHOL (SERVSAFE)

Online Course w/fee - \$30 Online Spanish course available. Phone: (800) 765-2122 / (888) 721-5890

## SURESELL NEBRASKA (SURESELL)

Online Course w/fee - \$12.95 Phone: (866) 402-9809 or Email: <u>support@suresellnow.com</u>

#### 360TRAINING.COM, INC, DBA TIPS (TIPS)

Online Course or Classroom setting w/fee – \$38 (online) Online Spanish course available August 2024.

Phone (Both English and Spanish speaking support): (800) 438-8477 Classroom Course offered – Contact Local Trainers: Loup City – Jaci Walrath 308-440-0416; O'Neill – Whitney Abbott 352-213-5593; Omaha – Zachary Dimmitt 319-530-2045; Scottsbluff – Lanette Richards 308-635-6162; Valentine – Brett Spotted Elk 605-319-6257; Wisner – Jason Witzel 402-750-3573; Norfolk - Krista Snodgrass 402-529-6041; Cuming County - Nikki Mullanix 712-281-0101

#### Local training ordnances:

- The city of Lincoln has its own alcohol training and alcohol server/seller permit program and requires training for managers; see FBST/RBST & RHC websites.
- The city of Kearney requires servers/sellers to complete one of the training programs from the attached list.
- The cities of Ogallala and North Platte have local training requirements. Check with the clerk's office for details.
- Check with your local city and county clerk's offices for any training requirement and specifics of any requirement.

The NLCC is not affiliated or associated with any training program or company / institution offering training programs; NLCC staff is not able to provide any assistance regarding the training programs. You MUST contact the program's customer service phone number, email or website shown above for any questions about or assistance with the various programs.

www.rserving.com

www.lincoln.ne.gov/City/Departments/Police/Responsible-Hospitality-Council

www.servsafe.com

www.SureSellNow.com

www.gettips.com

www.liguorexam.com

www.arbored.com

www.ahlei.org

llchd.learnworlds.com

# HOW TO - CERTIFIED ALCOHOL SERVER/SELLER TRAINING IN POSSE

This page goes over how to get you and your staff certified alcohol server/seller training certificates in POSSE. These certificates can be to comply with a commission mandated order or for educational purposes for you and your staff.

## FOR THOSE COMPLYING WITH A COMMISSION ORDER PLEASE COMPLETE THIS STEP FIRST

If you are a business owner completing training to comply with a commission order you must first email <u>lcc.training@nebraska.gov</u> a list of all of your employees who serve/sell alcohol as well as any in state owners. Please include your business name and your liquor license number in the subject of the email. Your employee list must include:

- First name
- Last name
- Date of birth
- Valid email address

A staff member will take this list and create an employee roster that can be viewed in your customer portal. This is a mandatory step in order to comply with the commission order.

## Step 1: Create a customer portal account

<u>ABC (nebraska.gov)</u> Click this link to be taken to the POSSE customer portal login.

This step is required for anyone trying to get a certified alcohol server/seller training certificate including those getting certificates in order to comply with commission order. You must have a valid email address to create a customer portal account.

<u>Registration and Account Management - NLCC POSSE - YouTube</u> This is a video with instructions on how to create a customer portal account.

## Step 2: Complete a training course from our certified alcohol training courses list.

Before you can become certified with the NLCC you must complete a training course off of our certified alcohol training courses list. At the end of every course, you will have the ability to print or download a training certificate. This training certificate should include your first and last name and an expiration date. All training certificates in the state of Nebraska expire after three years. Once you receive your certificate please make sure to save it for your records.

## Step 3: Apply for Server/Seller certification in customer portal

After you have successfully completed a course from the Certified Alcohol Training Courses list you are ready to get your training certified through the NLCC. Go to your customer portal and click the getting started button at the top of your screen. Scroll down to the Certification and Education tab. From there you will be able to apply for a Server/Seller certification.

In order to receive your certified alcohol Server/Seller certification you must complete and submit these three things

- 1. Upload your training certificate you received from the training course you completed earlier.
- 2. Get a 100% on the NLCC quiz. You have unlimited attempts at this quiz.
- 3. Pay the \$20 processing fee.

<u>How to Apply for a Server/Seller Certification - NLCC POSSE (youtube.com)</u> Here is an instructional video on how to apply for the Server/Seller certification. Once you have successfully completed all parts of the application your training certificate will be ready to download in your customer portal. Please hold onto this certificate for your records. If you have any questions about this process please email <u>lcc.training@nebraska.gov</u> or call (402) 471-4831.

The NLCC is not affiliated or associated with any training program or company / institution offering training programs; NLCC staff is not able to provide any assistance regarding the training programs. You MUST contact the program's customer service phone number, email or website shown above for any questions about or assistance with the various programs.